



# West 79<sup>th</sup> Street Boat Basin Survey



We want to hear from you!

**Thank you for filling out this survey. Please answer all multi-choice questions.  
Specific comments are strongly encouraged at bottom.**

Date: \_\_\_\_\_ Name: \_\_\_\_\_ Email: \_\_\_\_\_

How long have you participated in recreational boating? \_\_\_\_\_ Years at Boat Basin: \_\_\_\_\_

1. During the boating season (May through October) on average:
  - a) How many days per month are you present at the marina?  
 0 - 5       6 - 10       11 - 15       16 - 20       21 - 25       26 - 31
  - b) How many times do you take your boat out on the water?  
 0 - 5       6 - 10       11 - 15       16 - 20       21 - 25       26 - 31
2. What is the most important attraction to boating at the Boat Basin?  
 Cost       Location       Services       Other (please indicate) \_\_\_\_\_

3. How would you rate the Boat Basin regarding:
  - a) Safety / Security  
 Excellent       Good       Fair       Poor       No Opinion
  - b) Cleanliness / Condition  
 Excellent       Good       Fair       Poor       No Opinion
  - c) Boat Operation / Navigation  
 Excellent       Good       Fair       Poor       No Opinion

4. How would you rate the customer service at the marina?  
 Excellent       Good       Fair       Poor       No Opinion

5. Are marina staff available when you need them?  
 Always       Most of the time       Sometimes       Rarely       Never       No Opinion

6. How would you rate the marina staff?  
 Excellent       Good       Fair       Poor       No Opinion

7. How would you rate your overall experience at the Boat Basin?  
 Excellent       Good       Fair       Poor       No Opinion

8. Please list any ideas for improvement to the marina facility, services or operation:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

9. Please share any other comments or concerns you have (feel free to continue on back of page):  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Thank you! Please mail to Keith Kerman / The Arsenal, Room 228 / Central Park / New York, NY 10065 or leave at marina office. For more information about Park's boating resources, visit us at [www.nyc.gov/parks](http://www.nyc.gov/parks).**